



GEMINI



MUSKET



Trillium



## The Love's Family of Companies

Love's/Speedco Truck Care POS  
System Changes

# Love's/Speedco System Changes

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- Love's and Speedco Truck Care centers will be transitioning to a new internal POS System over the next several months
  - **“Current System”** references MaddenCo and Shop Connect
  - **“New System”** references Love's built system (aka CORE) and Shop Connect
- There are customer impacting differences between the current system and the new system which include:
  - Goodyear National Account and Non-Sig Numbers
  - Estimate documents
  - Work Orders/Invoice documents
  - Shop Connect Requests Service & Complaint types
  - Shop Connect Requests required fields.

# Love's/SpeedCo locations on the New System

As of 8/24/2022

Store #	State	City	Address	Highway/Exit	Zip	Latitude	Longitude	Store #	State	City	Address	Highway/Exit	Zip	Latitude	Longitude
214	TX	El Paso	1300 Horizon Blvd.	I-10 / 37	79928	31.65976	-106.237409	781	GA	Madison	1500 Monticello Road	I-20 / 113/	30650	33.56286	-83.497
235	MO	Saint Joseph	4601 S. Leonard Rd.	I-29 / 44	64507	39.72238	-94.786901	782	KY	Oak Grove	11700 Ft Campbell Blvd	I-24 / 86/F	42262	36.70958	-87.4549
298	TX	Encinal	28527 I-35	I-35 / 39	78019	28.045577	-99.348797	786	MO	Kansas City	3201 N Ameristar Dr	MO Hwy-21	64161	39.15351	-94.476
314	TN	Christiana	6137 Epps Mill Rd.	I-24 / 89	37037	35.724209	-86.319661	801	GA	Cordele	1525 E 8th Ave	I-75 / 102/	31015	31.97558	-83.7586
347	MO	Boonville	2501 W. Ashley Rd.	I-70 / 101	65233	38.933867	-92.77955	806	LA	Monroe	335 Hwy 594	I-20 / 124/	71203	32.49319	-91.9914
370	OH	Hubbard	2586 N. Main St.	I-80 / 234 WB/ 234A EB	44425	41.173058	-80.56913	868	FL	Mims	4440 Hwy 46	I-95 / 223/	32754	28.66689	-80.8732
397	SC	Blacksburg	116 Priester Road	I-85 / 104	29702	35.156688	-81.478429	901	TX	Amarillo	10000 I-40 East	I-40 / 76	79118	35.1917	-101.722
469	VA	South Hill	1850 North Mecklenburg Ave	I-85 / 15	23970	36.748373	-78.098214	910	CA	Corning	3595 HWY 99 W	I-5 / South	96021	39.90324	-122.197
488	MO	Bloomsdale	8349 Enterprise Dr.	I-55 / 157	63627	38.00577	-90.22576	926	IN	Indianapolis	5191 Harding Ln	I-465 / 4	46217	39.6902	-86.1858
529	IL	Oglesby	1001 W. Walnut St.	I-39 / 54	61348	41.294104	-89.08575	929	MO	Joplin	5815 E 30th St	I-44 / 11	64804	37.05763	-94.4312
553	AZ	Williams	1055 N Grand Canyon Blvd	I-40 / 163	86046	35.262781	-112.193587	934	UT	Lake Point	8513 Commerce Dr North	I-80/270E	84074	40.6838	-112.273
602	SD	Box Elder	679 Reagan Ave	I-90 / 67B	57719	44.120411	-103.052222	936	NV	North Las Vegas	2920 Losee Rd	I-15 / 46	89030	36.21302	-115.13
604	OK	Guthrie	2700 E OK Hwy-33	I-35 / 157	73044	35.878899	-97.392855	939	AR	N Little Rock	3112 Highway 391 N	I-40 / 161	72117	34.77869	-92.1279
617	TX	Hungerford	350 E Walnut Street	Hwy 59 / Walnut St	77448	29.390748	-96.075801	951	AR	West Memphis	4300 Petro Rd	I-40 / 280	72301	35.15399	-90.1294
628	TX	Italy	1021 Dale Evans Dr	I-35E / 386	76651	32.193688	-96.898726								
693	OH	Upper Sandusky	1301 N Warpole St	Hwy 30/23 / Hwy 199	43351	40.855721	-83.300795								
697	NC	Newton	1760 Southfork Dr	Hwy 321 / 37/Hwy 10	28658	35.635688	-81.301141								
731	PA	Slippery Rock	1011 New Castle Road	I-79 / 105/Hwy 108	16057	41.036927	-80.127481								
751	SC	Elgin	701 White Pond Road	I-20 / 87	29045	34.139461	-80.748271								

# Goodyear National Account Number vs Non-Sig number

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## Current System

- Shop Connect – Customer screen shows **National Account number** in Account# field.
- Invoice – Shows National Account number

## New System



- Shop Connect – Customer screen will show **Non-Sig #** in Account# field. This is the same account, but uses the Non-Sig instead of the Account#
- Work Order (Invoice) – Shows Non-sig number (Bill To)

# Estimates

## Current System

- “Estimate” at the top and “\*\*THIS IS NOT AN INVOICE\*\* DO NOT PAY FROM THIS FORM\*\* at the Bottom

LOVE'S TIRE CARE #200  
6950 I-40 EAST  
  
AMARILLO, TX 79118  
  
806/373-7775  
  
CUSTOMER: GEMINI MOTOR TRANSPORT



TOTAL TRUCK CARE

PAGE: 1

ESTIMATE #: 1803702

SHIP TO: GEMINI MOTOR TRANSPORT

PRODUCT	MECHANIC	QUANTITY	PRICE	LABOR	EXTENSION
YOKOHAMA COMMISSION YO-COMM		1	67.00		67.00
OTHER:					67.00
ESTIMATE TOTAL:					67.00
*****THIS IS NOT AN INVOICE*****					
*****DO NOT PAY FROM THIS FORM*****					

## New System

- Estimates have 'Work Order#', do not have a 'Closed Date' at the top, and have "This is an Estimate" at bottom

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TOTAL TRUCK CARE

SPEEDCO  
0941 Oklahoma City OK SPEEDCO  
10001 SW 8th St Oklahoma City, OK 73128  
(405) 577-2718

WORK ORDER #: 4000003679  
WORK ORDER DATE: 03/21/2022  
CLOSE DATE:  
SERVICE TYPE: in shop

Total0.00

\* Customer Discount may include coupons, MLR rewards, and applicable discounts

SERVICE COMMENTS:

\*\*\*\*\*This is an Estimate\*\*\*\*\*





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# Work Order/Invoice

## Current System

- Completed Work Orders show Invoice# at the top
- 10 digits with Store# at the beginning. Example – Invoice Number 9440018913, 944 is the servicing Store.



**TOTAL TRUCK CARE**

LOVE'S (SPEEDCO) #944  
1515 HOFF DR  
  
RIPON, CA 95366  
  
209/599-7961

CUSTOMER: STARLITE TRUCKING  
HARPINDER SINGH  
1  
LIVINGSTON CA



INVOICE #: 9440018913

PAGE: 1

- **Rejects** - when something is rejected through the National Account process, it **creates a new/different Work Order/Invoice number** to be corrected and resubmitted

## New System

- Completed Work Order has 'Invoice#' AND Closed Date at the top
- **Still 10 digits, but Store# is not included**, Example - Invoice 4000007854.



**TOTAL TRUCK CARE**

SPEEDCO  
0939 N. Little Rock AR SPEEDCO  
3112 HWY 391 N. Little Rock , AR 72117  
(501) 945-6047

REMIT PAYMENT TO :  
PO BOX 842568  
Kansas City, MO  
64184

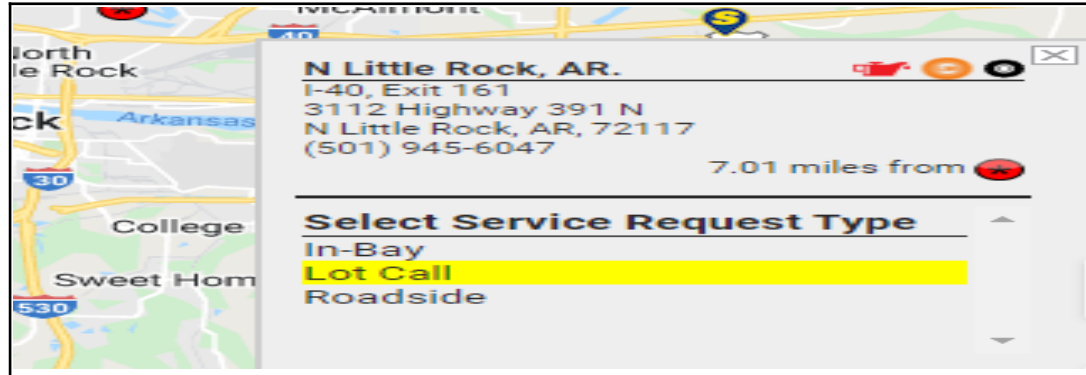
INVOICE #: 4000027953  
WORK ORDER DATE: 05/28/2022  
CLOSE DATE: 05/29/2022  
SERVICE TYPE: In Shop

- **Rejects** - when something is rejected through the National Account process, it **keeps the original WO number** through the correction and resubmission

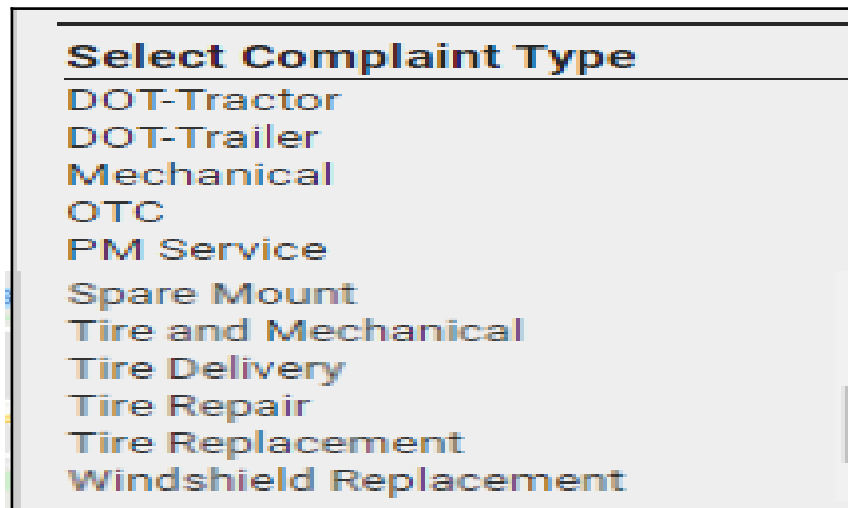
# Shop Connect Service Requests (Service & Complaint Types)

## Current System

- **Service Type** list has 'Lot Call' and 'In-Bay'

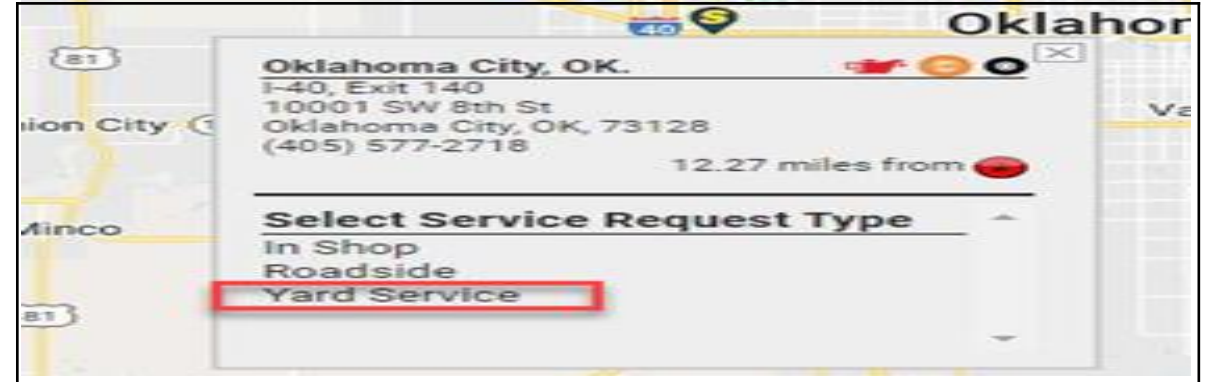


- Smaller List of Complaints.

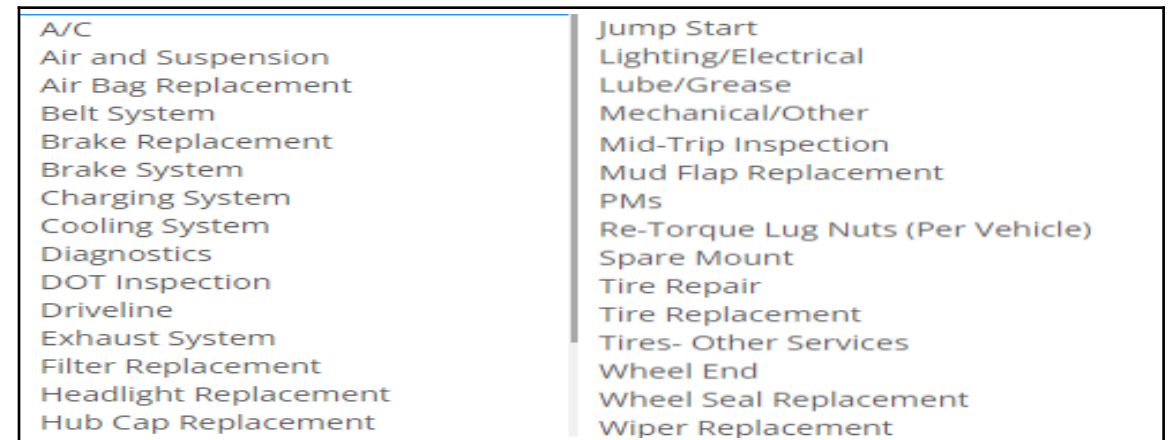


## New System

- **Service Type** list on Map will include 'Yard Service' and 'In Shop'



- Larger more specific list of Complaints to choose from



- **NOTE** - When the service request is submitted it now creates an actual work order, so a WO# is sent back upon submission

# Shop Connect Service Requests (Required Fields)

## Current System

### Required Fields

Driver Name *	<input type="text"/>	Payment Type *	<input type="text"/>
Driver Cell # *	<input type="text"/>	Account #	<input type="text"/>
ETA Date *	<input type="text" value="04/05/2022"/>	Unit Type *	<input type="text"/>
ETA Time *	<input type="text" value="7:00pm"/>	Tractor # *	<input type="text"/>
Reference # *	<input type="text"/>	Trailer #	<input type="text"/>

Comments \*

SubmitRequest

## New System

### Required Fields

Driver Name *	<input type="text"/>	Payment Type *	<input type="text"/>
Driver Cell # *	<input type="text"/>	Account *	<input type="text"/>
ETA Date *	<input type="text" value="03/14/2022"/>	Reference # *	<input type="text"/>
ETA Time *	<input type="text" value="09:30 am"/>		

Comments \*

Unit Serviced ☒ Tractor ☐ Trailer ☐ Both

Tractor/Other Info

Unit Number \*

VIN \*

Year \*

Make \*

Model

Engine \*

License Plate Number \*

License Plate State \*

Mileage

APU#